

USSD PIN RESET REQUEST FORM

Name:		ID/Passport Number:																						
Mobile Phone Number:		MNO:																						
Email:	Reason for Reissue:																							
☐ Forgot PIN ☐ Security Questions ☐ Other Specify _____																								
Indemnity:																								
I hereby agree that as long as the SACCO acts in compliance with this Authorization, the SACCO shall be irrevocably and unconditionally indemnified and held harmless in full by me against any costs, claims, losses or liabilities of any nature (direct or indirect or consequential) resulting from any act or omission in connection with the subject of this Authorization, including but not limited to any act or omission (or any delay) on the SACCO's part in responding to instructions received by SACCO.																								
Signature:		Date:																						
FOR OFFICIAL USE ONLY: Verification Checklist (Tick Appropriately)																								
<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="padding: 2px;">Mobile Phone no exists on Sacco system</td> <td style="padding: 2px;">Yes</td> <td style="padding: 2px;">No</td> </tr> <tr> <td style="padding: 2px;">Signature and Photo Confirmed</td> <td style="padding: 2px;">Yes</td> <td style="padding: 2px;">No</td> </tr> <tr> <td style="padding: 2px;">Transaction History Confirmed</td> <td style="padding: 2px;">Yes</td> <td style="padding: 2px;">No</td> </tr> <tr> <td style="padding: 2px;">ID copy Attached</td> <td style="padding: 2px;">Yes</td> <td style="padding: 2px;">No</td> </tr> </table> Customer Interview, Identification and Verification done by: Attach ID copy <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 33%; padding: 5px;">Name:</td> <td style="width: 33%; padding: 5px;">Signature:</td> <td style="width: 33%; padding: 5px;">Date:</td> </tr> <tr> <td colspan="3" style="padding: 5px;">Authorized by (Branch Manager)</td> </tr> <tr> <td style="padding: 5px;">Name:</td> <td style="padding: 5px;">Signature:</td> <td style="padding: 5px;">Date:</td> </tr> </table>			Mobile Phone no exists on Sacco system	Yes	No	Signature and Photo Confirmed	Yes	No	Transaction History Confirmed	Yes	No	ID copy Attached	Yes	No	Name:	Signature:	Date:	Authorized by (Branch Manager)			Name:	Signature:	Date:	BRANCH STAMP AND SIGNATURE
Mobile Phone no exists on Sacco system	Yes	No																						
Signature and Photo Confirmed	Yes	No																						
Transaction History Confirmed	Yes	No																						
ID copy Attached	Yes	No																						
Name:	Signature:	Date:																						
Authorized by (Branch Manager)																								
Name:	Signature:	Date:																						