

### USSD PIN RESET REQUEST FORM

<b>Name:</b>	<b>ID/Passport Number:</b>
<b>Mobile Phone Number:</b>	<b>MNO:</b>
<b>Email:</b>	<b>Reason for Reissue:</b>

Forgot PIN     Other Specify : \_\_\_\_\_

**Indemnity:**

I hereby agree that as long as the SACCO acts in compliance with this Authorization, the SACCO shall be irrevocably and unconditionally indemnified and held harmless in full by me against any costs, claims, losses or liabilities of any nature (direct or indirect or consequential) resulting from any act or omission in connection with the subject of this Authorization, including but not limited to any act or omission (or any delay) on the SACCO's part in responding to instructions received by SACCO.

<b>Signature:</b>	<b>Date:</b>
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**FOR OFFICIAL USE ONLY: Verification Checklist (Tick Appropriately)**

Mobile Phone no exists on Sacco system	Yes	No
Signature and Photo Confirmed	Yes	No
Transaction History Confirmed	Yes	No
ID copy Attached	Yes	No

Customer Interview, Identification and Verification done by:  
Attach ID copy

<b>Name:</b>	<b>Signature:</b>	<b>Date:</b>
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**Authorized by (Branch Manager)**

<b>Name:</b>	<b>Signature:</b>	<b>Date:</b>
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**BRANCH STAMP  
AND  
SIGNATURE**